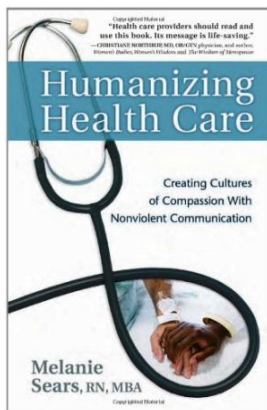


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HUMANIZING HEALTH CARE: CREATING CULTURES OF COMPASSION WITH NONVIOLENT COMMUNICATION



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